



April 24, 2014

Dear Valued Customer:

I am delighted to announce that Thermo Fluids Inc. (TFI), your partner for oil collection and environmental services, has been acquired by Safety-Kleen, a wholly owned subsidiary of Clean Harbors, Inc. This is an exciting event for both companies and for you as a TFI customer.

Safety-Kleen is the leader in North American used oil recycling and re-refining, parts cleaning and environmental solutions. We service more than 200,000 customers in the United States, Canada and Puerto Rico, and as the largest used oil collector in North America we collect over 200 million gallons of used oil annually.

Over the past few months, we have worked with our TFI management to ensure you continue to receive the same high level of protection, compliance and safe service that you have come to expect as a TFI customer. You will continue to be serviced by a TFI representative using the same processes, trucks and other support assets that were used in the past. You will experience no interruption in your service and it will be business-as-usual when receiving our services.

TFI's focus on sustainable environmental solutions through the re-refining and recycling of waste streams fits seamlessly with Safety-Kleen's long-term plan to remain the leader in oil re-refining and sustainable solutions for all of North America. TFI's operations also are a perfect complement to Safety-Kleen's current logistics and national branch network of 156 locations. The combined strengths of the two organizations — a comprehensive network of operations, complimentary geographic coverage and leading edge systems for environmental management — provide a great platform to deliver superior services. TFI also will offer a broader range of products and services through the additional resources of both Safety-Kleen and our parent company, Clean Harbors.

Thank you for your continued patronage as a TFI customer. Should you have any questions regarding your account, please contact your sales or service representative. If you have general questions, please contact us by email at customerservice@safetykleen.com. Your business is important to us and we look forward to a great future together.

Best regards,

Kevin Hayden
Executive Vice President
Safety-Kleen Systems, Inc.